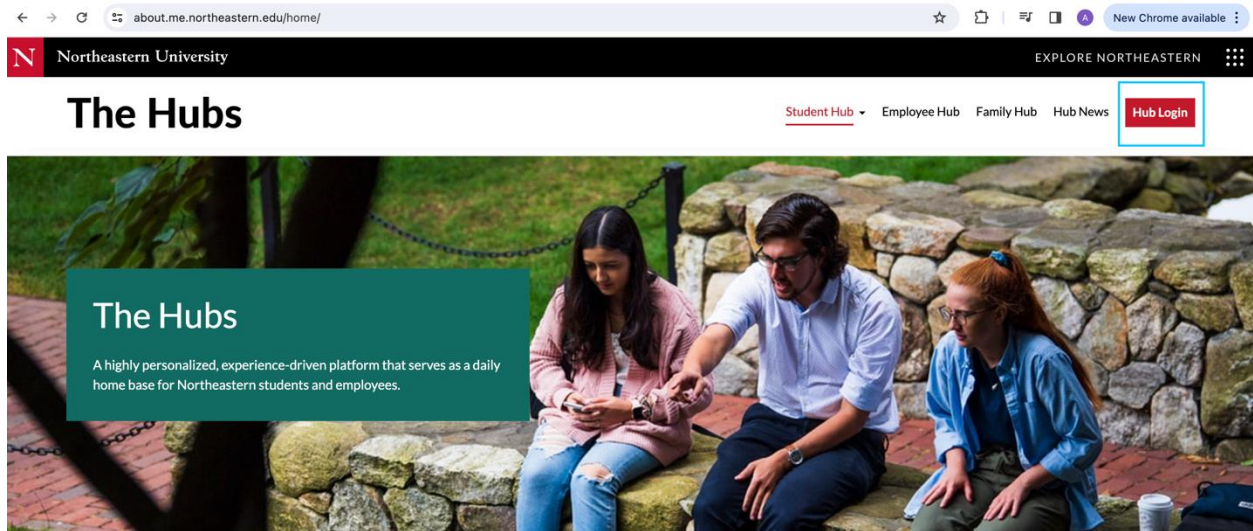


Access to Canadian CIBC Payment Portal via Student Hub

Step 1:

Sign into your Student Hub using the link: <https://about.me.northeastern.edu/home/>

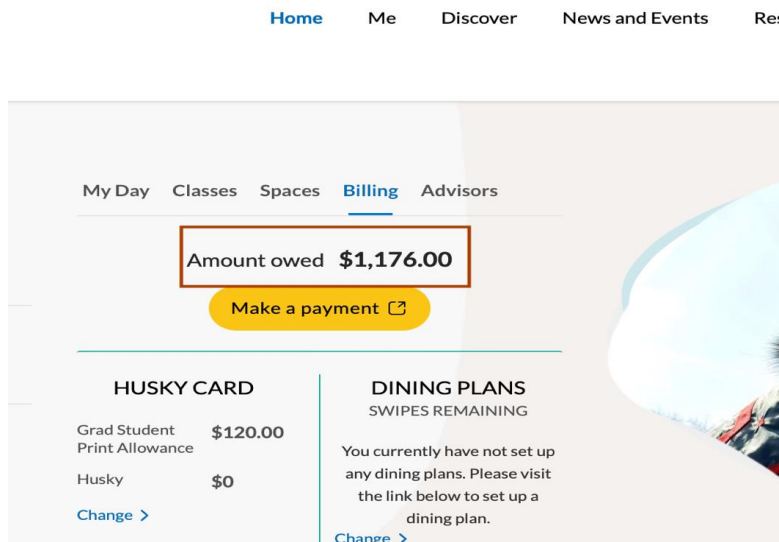


Step 2:

Select the Billing tab from the main page of the Student Hub.

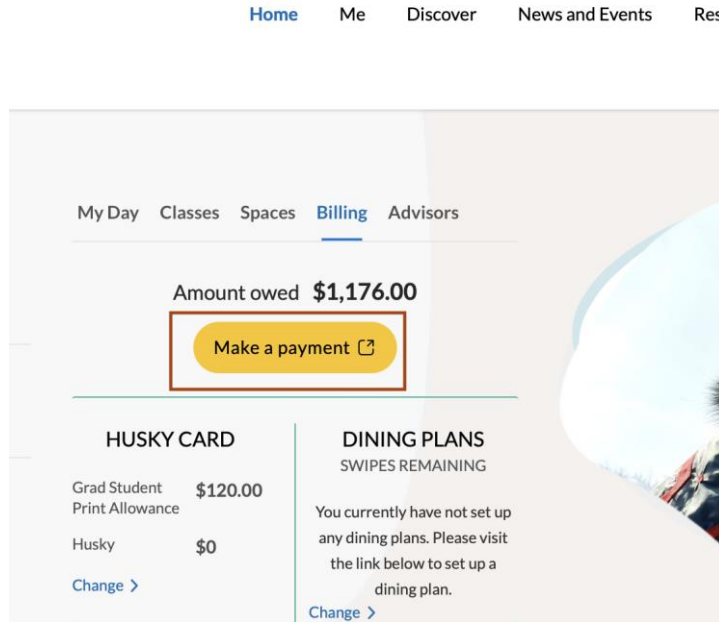
The outstanding balance will be seen under the “amount owed” tab.

NOTE: If the amount is **NEGATIVE**, this is a credit on your account.



Step 3:

Select the “Make a Payment” button and it will redirect you to your payment portal.

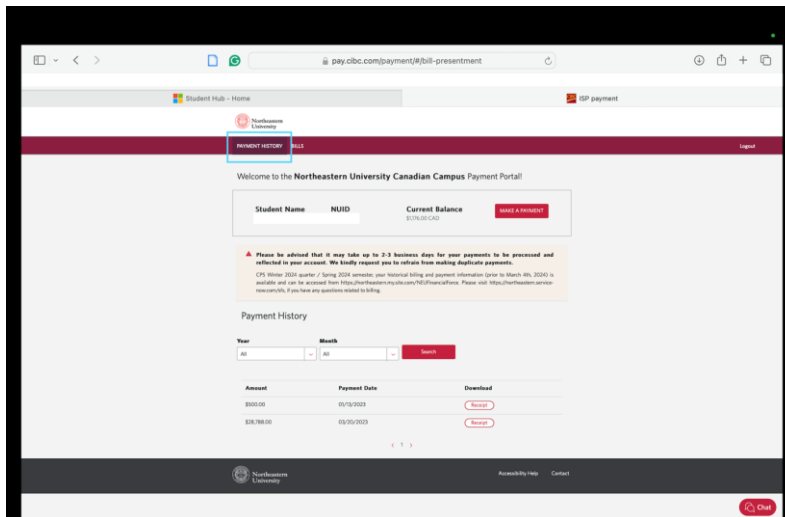


Step 4:

The CIBC payment portal will show your NAME, NUID and the OUTSTANDING BALANCE along with the RED “Make a Payment” button under the Payment History tab.

NOTE: If there is a credit on your account, the value will be negative, and the “Make a Payment” button will be greyed out.

You can also see your payment history at the bottom of the page.



Step 5:

Under the **BILLS** tab, it will show you the invoices previously sent to you.

Student Hub - Home

ISP payment

Northeastern University

PAYMENT HISTORY **BILLS** Logout

Student Name NUID Current Balance **MAKE A PAYMENT**
\$176.00 CAD

▲ Please be advised that it may take up to 2-3 business days for your payments to be processed and reflected in your account. We kindly request you to refrain from making duplicate payments.
CPS Winter 2024 quarter / Spring 2024 semester, your historical billing and payment information (prior to March 4th, 2024) is available and can be accessed from <https://northeastern.my.site.com/NEUFinancialForce>. Please visit <https://northeastern.service-now.com/5fs>, if you have any questions related to billing.

Bills

Year Month Terms Search

Invoice Date	Terms	Amount	Due Date	Bill
03/25/2024	Spring 2024	\$176.00	04/05/2024	download
03/05/2024	Spring 2024	-\$8,616.00	03/20/2024	download

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